

Housing Authority of East Baton Rouge Parish

4731 North Boulevard • Baton Rouge, LA 70806

Phone: (225) 923-8100 • Fax: (225) 923-8109 • TDD: 1-800-545-1833 ext. 930 •WEB www.ebrpha.org

NOTICE TO PUBLIC HOUSING RESIDENTS

Effective August 1, 2017, The Housing Authority (PHA) will no longer provide lockout services after normal business hours. Residents have the option to contact a locksmith for emergency lockout service at residents' own expense. Residents must contact the property management office to request lockout service during posted normal business hours (excluding holidays) to request lockout service, door lock/deadbolt or key replacement, or to notify the PHA by the next business day of the resident's use of emergency lockout service if PHA property was damaged or replaced. The PHA cannot guarantee that the office will always be open during business hours.

Please note, Residents are obligated to not make changes to locks or install new locks or exterior doors without PHA's written approval. If PHA the premises, lock(s) or deadbolt(s) are damaged (beyond normal wear and tear), changed or rekeyed, locks and deadbolts must be changed by the PHA and the resident shall be charged for the cost of such service in accordance with the PHA's Schedule of Maintenance Charges for service.

Please note any lost, stolen or misplaced key(s) to the unit or mailbox may also result in a lock change and fees may be associated with this service or replacement of any lock(s) and/or key(s).

PUBLIC COMMENT REQUEST REMINDER:

The PHA is accepting written public comments during normal business hours (at 4731 North Blvd, Baton Rouge, LA 70806), until Wednesday, August 9, 2017 for the proposed Flat Rent and Utility Allowance Schedule for fiscal year 2018, which begins 10/1/2017 - 9/30/2018 (copies of the proposed schedule have been posted the common areas at each Public Housing property and is available for review in the property management office):

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The PHA will be accepting written public comments during normal business hours (at 4731 North Blvd, Baton Rouge, LA 70806) beginning on July 31, 2017 until August 30, 2017 for the following:

- Effective September 1, 2017, The Housing Authority (PHA) will increase fee for the lockout assistance during posted normal business hours (excluding holidays) to \$25.00.
- Effective September 1, 2017, The Housing Authority (PHA) will no longer provide any document or record copy to residents at no cost (free). Residents will be charged \$0.50 per one-sided copy and \$1.00 per two-sided copy.
- Effective September 1, 2017, The Housing Authority (PHA) will no longer provide fax service to residents at no cost (free). Residents will be charged \$1.00 per local or toll-free fax transmittal and \$2.00 per long distance fax transmittal.